

# Ishan Rai

## QA Engineer · QA Analyst

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### PROFILE

QA Engineer with 3+ years of experience across product-based and service-based companies. I specialise in manual testing, test automation with Cypress, API testing with Postman, and performance testing with JMeter. I have built QA processes from the ground up, defined bug tracking workflows, and embedded quality early in agile development lifecycles, with a proven track record of reducing production defects and shipping high-quality software.

### EXPERIENCE

#### QA Analyst **CURRENT**

Jun 2026 to Present

##### Rara Labs

- Driving end-to-end quality as QA Analyst on the core product team.
- Designing test strategy, test plans and detailed test cases.
- Running functional, regression and smoke testing cycles.
- Logging, tracking and verifying defects through to closure.
- Championing quality standards across the product team.

#### QA Engineer

Mar 2025 to Oct 2025

##### Progressive Labs, Kalopul, Kathmandu

- Pioneered and built the entire QA process from the ground up.
- Designed test suites covering functional, regression, smoke and UI testing.
- Defined and standardised bug-tracking workflows with severity and priority levels.
- Set up performance and load testing with JMeter.
- Established release-readiness checklists and sign-off procedures, reducing production defects.
- Integrated QA early into the agile development lifecycle.

#### Associate QA Officer

Mar 2024 to Mar 2025

##### Khalti Digital Wallet, Lalitpur

- Performed smoke testing on every mobile build of the Khalti App.
- Developed and executed automated test cases in Cypress for the Khalti web application.
- Conducted API testing across services using Postman.
- Ran performance testing on the Khalti mobile app with JMeter.
- Collaborated in a Scrum team, tracking tasks in Jira.

#### QA Engineer

Apr 2023 to Feb 2024

##### Keela (Forty-two Tech), Lalitpur

- Executed system, regression and smoke testing across modules.
- Wrote automated test cases with Cypress for multiple product areas.
- Performed end-to-end testing of the software.
- Authored detailed test cases for Keela's modules.
- Tracked and managed reported bugs in Linear.

### SKILLS

<b>Testing</b>	Manual, Functional, Regression, Smoke, E2E, API, Performance
<b>Automation</b>	Cypress, Test Automation, End-to-End Testing
<b>Tools</b>	Postman, JMeter, Jira, Linear
<b>Technical</b>	HTML, CSS, JavaScript, SQL
<b>Methodologies</b>	Agile / Scrum, Test Case Design, Bug Tracking & Reporting

### EDUCATION

**BSc CSIT** Prime College

2018 to 2023

**QA Training** InfoDevelopers, Lalitpur

2022 to 2023